

Oracle Session Monitor Rel 3.x Platform Administration

Duration: 2 Days

What you will learn

This Oracle Session Monitor Rel 3.x Platform Administration training covers the Oracle Communication Session Monitor administration, installation and setup. It assumes you have knowledge of using the Oracle Communication Operations Monitor, which is a subset of the broader Oracle Communication Session Monitor.

Learn To:

Install and deploy the product in an existing telephony network.

Prepare and setup the various product's components.

Configure the Control Plane Monitor.

Configure the Fraud Monitor.

Configure the Operations Monitor.

Benefits to You

By completing this course, you'll maintain your edge by developing the knowledge and skills to prepare and setup the various product's components. This subsequent routine use will efficiently yield the information network administrators require.

Live Virtual Class Format

A Live Virtual Class (LVC) is exclusively for registered students; unregistered individuals may not view an LVC at any time. Registered students must view the class from the country listed in the registration form. Unauthorized recording, copying, or transmission of LVC content may not be made.

Related Training

Required Prerequisites

Oracle Operations Monitor Rel 3.x Operation

Course Objectives

Install and setup Oracle Communication Session Monitor platform(s)

Configure the Operations Monitor

Configure the Control Plane Monitor

Configure the Fraud Monitor

Course Topics

Installing OCSM

Platform requirements

Installation on a virtual machine

Installation procedure

Setting UP OCSM

OCSM layered architecture

Accessing OCSM PSA Web interface

Configuring machine type, call capacity and network settings

Specifying parameters for DNS, HTTPS, SMTP and more

Setting date/time

Managing General and Network Settings

OCOM Configuration and Administration Settings Web Interface

General settings

Network settings

Administration of Platform Devices and Realms

Administering Platform Devices

Specifying Custom Call Merging Algorithm

Specifying Number Determination Sources

Defining Realms

Customizing Realm Assignments

Specifying Devices Visibility

Specifying Devices Monitoring

Specifying IP Tags and Prefix Tags

Managing Users

Managing Users

Adding Users

Adding User Roles

Assigning User Roles

Managing External Devices

Configuring RADIUS Authentication

Configuring SNMP Options

Enabling FTP/SFTP
Configuring Voice Quality Collector

Managing System Parameters

Setting System Parameters
Categories of System Parameters
Configuring Savepoints

Introduction to the Fraud Monitor (FM)

What is FM?
Where is FM?
How does FM Detect Fraud?

Detecting Frauds

Accessing the FM Web Interface
Configuring Blacklist
Configuring Whitelist
Adding Mediation Engines
Managing Administrative Users