KOENIG
step forward

Gold
Microsoft
Partner
Microsoft

Microsoft Teams Administration with Enterprise Voice
(Base Courses MS-700 & MS-720)
Duration: 5 Days

Content:

Module 1: Get started with managing Microsoft Teams

Lessons

- Explore Microsoft Teams
- Plan and deploy Microsoft Teams
- Implement lifecycle management and governance for Microsoft Teams
- Monitor your Microsoft Teams environment

Module 2: Prepare the environment for a Microsoft Teams deployment

Lessons

- Manage access for external users
- Implement security for Microsoft Teams
- Implement compliance for Microsoft Teams
- Plan and configure network settings for Microsoft Teams

Module 3: Manage chat, teams, channels, and apps in Microsoft Teams

Lessons

- Create and manage teams
- Manage collaboration experiences for chat and channels
- Manage apps for Microsoft Teams

Module 4: Manage meetings and calling in Microsoft Teams

Lessons

- Manage meetings and events experiences
- Configure and manage Microsoft Teams Room and Teams devices

Module 5: Plan and configure Teams Phone

Lessons

- Plan Teams Phone
- Plan and optimize network performance for Teams Phone

- Configure Teams Phone
- Configure Auto Attendants and Call Queues
- Configure and deploy Direct Routing
- Extend Teams Phone with additional services

Module 6: Manage Teams Phone

Lessons

- Configure and manage voice users
- Configure, deploy and manage Teams devices
- Monitor and Troubleshoot Teams Phone
- Troubleshoot audio, video and client issues