



Duration: 32 Hours

Domain 1: Governance of Enterprise IT (40%)

- 1. Governance Framework
 - 1. Components of a Governance Framework
 - 2. Organizational Structures, Roles, and Responsibilities
 - 3. Strategy Development
 - 4. Legal and Regulatory Compliance
 - 5. Organizational Culture
 - 6. Business Ethics
- 2. Technology Governance
 - 1. Governance Strategy Alignment with Enterprise Objectives
 - 2. Strategic Planning Process
 - 3. Stakeholder Analysis and Engagement
 - 4. Communication and Awareness Strategy
 - 5. Enterprise Architecture
 - 6. Policies and Standards
- 3. Information Governance
 - 1. Information Architecture
 - 2. Information Asset Lifecycle
 - 3. Information Ownership and Stewardship
 - 4. Information Classification and Handling

Domain 2: IT Resources (15%)

- 1. IT Resource Planning
 - 1. Sourcing Strategies
 - 2. Resource Capacity Planning
 - 3. Acquisition of Resources
- 2. IT Resource Optimization
 - 1. IT Resource Lifecycle and Asset Management
 - 2. Human Resource Competency Assessment and Development
 - 3. Management of Contracted Services and Relationships

Domain 3: Benefits Realization (26%)

- 1. IT Performance and Oversight
 - 1. Performance Management
 - 2. Change Management
 - 3. Governance Monitoring
 - 4. Governance Reporting
 - 5. Quality Assurance
 - 6. Process Development and Improvement
- 2. Management of IT-Enabled Investments
 - 1. Business Case Development and Evaluation
 - 2. IT Investment Management and Reporting

- 3. Performance Metrics
- 4. Benefit Evaluation Methods

Domain 4: Risk Optimization (19%)

- 1. Risk Strategy
 - 1. Risk Frameworks and Standards
 - 2. Enterprise Risk Management
 - 3. Risk Appetite and Risk Tolerance
- 2. Risk Management
 - 1. IT-Enabled Capabilities, Processes, and Services
 - 2. Business Risk, Exposures, and Threats
 - 3. Risk Management Lifecycle
 - 4. Risk Assessment Methods