

Course: A-CSM – Advanced Certified Scrum Master

Course Outline:

- Coaching Concepts
 - Coaching Stances
 - Key coaching skills and their application at personal and Scrum Team level
 - Agile coaching
- Agile Facilitation
 - Divergent and Convergent Thinking
 - Facilitation techniques to navigate through Groan Zone and Divergent and Convergent phases
 - Decision making
- Deeper Dive into Lean, Agile and Scrum
 - Get an in-depth understanding of the value, principles and practices of Lean, Agile and Scrum.
- Services to Development Team
 - Self-Organization and team Dynamics
 - Key attributes of effective teams
 - Coaching for high performing teams
 - DoD
 - Agile engineering practices
- Services to Product Owner
 - Self-Organization and team Dynamics
 - Key attributes of effective teams
 - Coaching for high performing teams
 - DoD
 - Agile engineering practices
- Services to Organization
 - Impediment Removal and its tactics and strategies
 - Agile scaling approaches and principles
 - Introducing new ideas
 - Tactics and tools for organization change
- Personal Development
 - Coaching practices for personal growth actions
 - Pivotal conversation
 - Scrum Master as Servant Leader