

# **Deploying Cisco Unified Intelligence Center (DUIC)**

## **Course Content -**

### **Cisco Unified Intelligence Center Overview**

- Introducing Cisco Unified Intelligence Center
- Managing Cisco Unified Intelligence Center Components
- Understanding Cisco Unified Intelligence Center Deployment Considerations
- Understanding Cisco Unified Intelligence Center Security and License Types

### **Cisco Unified Intelligence Center Installation, Administration, and Security**

- Installing Cisco Unified Intelligence Center
- Understanding Cisco Unified Intelligence Center Administration
- Managing Users and Security in Cisco Unified Intelligence Center

### **Cisco Unified Intelligence Center Reports**

- Running Cisco Unified Intelligence Center Reports
- Using Value Lists and Collections
- Using Permalinks
- Modifying Cisco Unified Intelligence Center Stock Reports

### **Cisco Unified Intelligence Center Custom Reporting**

- Understanding Cisco Unified CCE Key Concepts
- Using Report Definitions
- Creating a New Cisco Unified Intelligence Center Report
- Searching Call Detail Records