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CSF-202: Deploy & Manage Citrix Content Collaboration

Certification:	Instructional Method:	Course Length:
CC-CONTENT-COLLABORATION	Classroom, Virtual or On-Demand	2 Days

In this course, you'll learn about how to use Citrix Content Collaboration to share, sync, and secure content for your organization. You'll understand the Content Collaboration architecture, StorageZone configurations and deployment options available, how to manage and administer your Content Collaboration environment, Citrix Files applications, and how single sign-on, and how to use the User Management Tool for Content Collaboration.

What you'll learn

- Understand Enterprise File Synchronization, Sharing, and Citrix Content Collaboration architecture
- How to navigate the Citrix Content Collaboration administration interface and build StorageZones
- How to manage Citrix Content Collaboration users in an Active Directory environment
- Different StorageZone deployment considerations and scenarios

Versions covered

This course covers Content Collaboration StorageZone considerations for both on-premises and cloud application

Prerequisite knowledge

- Windows Server administration
- Microsoft Exchange and Outlook
- Basic Enterprise File Synchronization and Sharing

Is this course for me?

Built for IT Professionals working with Citrix Content Collaboration, with little or no previous Content Collaboration experience. Potential students include networking administrators, engineers, and architects interested in learning how to deploy or manage Citrix Content Collaboration.

Module 1: Content Collaboration Architecture Overview

- Introduction to Enterprise File Sync and Sharing (EFSS) including its use cases, legal, and data security considerations
- Review Content Collaboration architecture, components and storage features

Module 2: Management and Administration

- Getting Started in Content Collaboration
- How to configure and manage users, folders, permissions and administrative settings
- Additional cloud-based features and integrations

Module 3: Storage Zone Deployments and Configuration

- Overview of Storage Zones architecture and deployment options for customer-managed storage including proof-of-concept, high-availability, and multi-site deployments
- Review system, networking, and hosting requirements including steps for server preparation, installation and configuration
- Manage, monitor, and upgrade Storage Zone deployments for optimal performance

Module 4: Single Sign-on and User Management

- Overview of SAML 2.0 protocol and single-sign on use cases, security and benefits
- Single Sign-on settings for Content Collaboration and supported identity provider configurations
- User provisioning with User Management Tool (UMT) and task scheduling for automated updates synchronization with Active Directory

Module 5: Citrix Files Applications

- Citrix Files application system requirements, configuration and settings
- Compare features and functionalities for various use case applications and workflows
- Lifecycle product version considerations