

3Cs - Communications, Checklists and Comments Rel 9.2 Ed 4

Topics:

- Business Process Overview
 - Describing the 3Cs
 - Describing the PeopleSoft Products that Use 3Cs
- Establishing 3C Security
 - Identifying 3C Security Requirements and Building Blocks
 - Setting Up 3C Security
 - Assigning 3C Security
- Managing Communications
 - Identifying Communications Building Blocks
 - Setting Up Communications
 - Setting Up Communications 3C Security
 - Defining Communication Speed Keys
 - Creating and Assigning Communications Manually
- Using the Communication Generation Process
 - Describing the Communication Generation Process
 - Setting Up the Communication Generation Process
 - Running the Process
 - Retrieving and Viewing Generated Communications
- Resetting Generated Communications
 - Resetting Communications
- Managing Checklists
 - Identifying Checklist Building Blocks
 - Setting Up Checklists
 - Setting Up Checklists 3C Security
 - Assigning Checklists Manually
 - Updating Checklists
 - Using Tracking Groups
- Managing Comments
 - Identifying Comment Building Blocks

- Setting Up Comments
- Viewing and Changing Comments
- Setting Up Comment 3C Security
- Entering Comments Manually
- Assigning 3Cs Automatically Using the PeopleSoft 3C Engine
 - Understanding the 3C Engine Process Flow
 - Setting Up the 3C Engine
 - Using System Real-time Processing
 - Using Batch Processing
 - Understanding the Relationship Between PeopleSoft Mass Change and the 3C Engine