

# Service Mapping Fundamentals

## 1: Service Mapping Overview

- Lab 1.1: Navigate Service Mapping

## 2: Horizontal Discovery

- Lab 2.1: MID Server Installation and Configuration
- Lab 2.2: Run Horizontal Discovery

### Lab 2.3: Work with Process Classifiers

## 3: Service Mapping

- Lab 3.1: Customer Preparation
- Lab 3.2: Map an Individual Service
- Lab 3.3: Map Services Suggested by Service Mapping
- Lab 3.4: Single Import Mapping
- Lab 3.5: Bulk Error Handling
- Lab 3.6: Dynamic CI Groups
- Lab 3.7: Create a Tag-based Service

## 4: Service Lifecycle

- Lab 4.1: Review and Approve Map

## 5: Extending Patterns

- Lab 5.1: Delimited Text Parsing Strategy
- Lab 5.2: Regular Expression Parsing Strategy
- Lab 5.3: Work with UNIX Commands (Optional)
- Lab 5.4: Track Configuration Files (Optional)

## 6: Building Identification Sections

- Lab 6.1: Build Discovery Pattern from Generic Application
- Lab 6.2: More Identification Section Configuring

## 7: Building Connection Sections

- Lab 7.1: Build Connection Section
- Lab 7.2: Build More Connection Sections

## 8: Use Cases

- Use Case 1: ServiceWatch
- Use Case 2: Presta

## 9: CMDB Reconciliation (Optional)

- Lab 9.1: Hardware Identification & Reclassification
- Lab 9.2: Application Identification Rules

## 10: Event Management (Optional)

- Lab 10.1: Event, Incidents, and Changes
- Lab 10.2: Map Errors and Flow Des

