

Vendor Risk Management (VRM) Implementation

1. Vendor Risk Management Review

- About VRM
- VRM Process
- Technical Details
- Lab 1.1 Preparing to Implement ServiceNow Vendor Risk Management

2. Core Configuration

- Vendor Portfolio Configuration
- Lab 2.1 Vendor Setup
- Vendor Contacts Configuration
- Lab 2.2 Populate Vendor Contacts
- Vendor Tiering Configuration
- Lab 2.3 Vendor Tiering
- Vendor Security Scoring Configuration
- Lab 2.4 Vendor Hierarchy and Engagements

3. Assessment Configuration

- Assessment Basics
- Vendor Assessment Configuration
- Vendor Risk Assessment Generation
- Lab 3.1 Vendor Risk Assessment Templates
- Lab 3.2 [CHALLENGE] Data Privacy Assessment
- Vendor Risk Assessment Calculations
- Vendor Risk Assessment Lifecycle
- Lab 3.3 Vendor Risk Assessments

4. Risk Issues and Processes

- Vendor Risk Issue Configuration
- Lab 4.1 Configure Vendor Risk Issue Approval Workflow
- Vendor Risk Task Configuration
- Vendor Risk Process Workflows
- Lab 4.2 Configure Vendor Assessment Reminders Workflow

5. Vendor Portal Configuration

- Contact Configuration
- Lab 5.1 Working in the Vendor Assessment Portal
- Vendor Assessment Processing and Configuration
- Lab 5.2 Vendor Risk Issues
- Lab 5.3: Vendor Risk Areas and Criteria Affecting Engagements

6. Application Relationships

- ServiceNow GRC Overview
- Monitor Risk and Control Compliance
- Other Application Relationships
- Lab 6.1 GRC Integration

7. Dashboards and Reports

