

Service Mapping Implementation

1: Introduction

2: Level Set ITOM Knowledge

Lab 2.1: MID Server Configuration

Lab 2.2: Credentials Configuration

Lab 2.3a: Use Command Line Console

Lab 2.3b: Map Services with CI Tagging

Lab 2.4: Discovery Ruby on Rails Service

Lab 2.5: Event Management

3: Discovery Patterns

Lab 3.1: Migrating Services Between Environments

Lab 3.2: Update Pattern Between Environments

Lab 3.3: Custom Pattern Operations

4: Identification Rules

Lab 4.1: Work With Identification Rules

5: Security

6: Engagement Readiness

Lab 6.1: Discover Felinism Service

Lab 6.2: Discover Ticket Monster Service