

# Oracle Utilities: C2M v2.7.0.1 Functionality for Implementers

## Course Topics

This course covers following topics in detail:

- Control Central and User Interface Standards
- Framework Overview
- Customer Information, Part 1
- Devices and Measuring Components
- Field Work and Service Order Management
- Customer Information, Part 2
- Measurements and Scalar VEE
- Integration
- To Do List
- Financial Transactions
- Usage and Billing, Part 1
- Usage and Billing, Part 2
- Sales and Marketing
- Statements
- Rates
- Payments
- Adjustments
- Credit & Collections
- Budgets
- Service Requests
- Deposits and Loans
- Case Management