

GRC: Integrated Risk Management (IRM) Implementation

1. Governance, Risk, and Compliance (GRC) Overview 1.1 GRC Positioning and Framework

Key Terminology

Technical Details

Lab Preparing to Implement ServiceNow Risk and Policy and Compliance Applications

2. Implementation Planning

Use Cases

Implementation Team

Implementation Checklist

Groups and Roles

Lab Automate Entity Owner Group Membership

3. Entity Scoping

Entity Scoping Overview

Entity Type Approach

Lab Practice Scoping an Organization

Entity Class Approach

Lab Entity Class and Dependency Management

GRC Entities Architecture

4. Policy and Compliance Implementation Approach

Policy and Compliance Record Lifecycles

Policy and Compliance Architecture

Common Configurations and Customizations

Lab Create a Policy Acknowledgement Campaign

Lab Control – Performance Analytics Indicator

5. Risk Implementation Approach

Risk Record Lifecycles

Risk Architecture

Original Risk Assessment and Risk Scoring

Lab Import Risk Statements with an Import Template

Advanced Risk Assessment and Risk Scoring

Lab Create and Process an Advanced Risk Assessment

Common Configurations and Customizations

Lab Monitor Key Risk Indicators

6. Extended Capabilities

Content Packs

Integrations

Performance Analytics

Other Platform Capabilities