

McAfee Application Control and McAfee Change Control Administration

Course Content –

Module 1: Introduction to the McAfee Application Control/Change Control

- What is MACCC?
- Supported Operating Systems
- Solidcore Architecture
- Multi-layered Security Solution
- Whitelisting
- Trust Model
- Image Deviation
- Differentiators
- Visibility and Enforcement for End-to-end Compliance
- File Integrity Monitoring
- Change Prevention
- Install Workflow
- Navigation to Solidcore Components
- Solidcore Configuration
- Updaters or Publishers
- Solidcore Configuration
- Installers
- Solidcore Policies
- Windows Path Definitions
- Solidcore Server Tasks
- Solidcore: Purge Task
- Migration Server Task
- Calculate Predominant Observations (Deprecated)
- Content Change Tracking Report Generation
- Solidcore: Run Image Deviation
- Image Deviation (Application Control)
- Specifying a Golden Image

- Solidcore: Scan a Software Repository
- **Module 2: Planning a McAfee® ePolicy Orchestrator™ Deployment**
- Platform Requirements
- ePO Server Hardware Requirements
- ePO Server Operating Systems
- ePO Server Prerequisite Software
- Supported Web Browsers
- Supported SQL Server Releases
- Default Communication Ports
- Default Ports
- Determining Ports in Use
- Virtual Infrastructure Requirements
- Deployment Guidelines
- Deployment Scenario: Basic Plan
- Solution A: One ePO Server
- Solution B: Two ePO Servers
- Solution C: ePO server with Agent Handlers
- Deployment Scenario: Disk Configuration
- Solution: Less than 5,000 Nodes
- Solution: 5,000 to 25,000 Nodes
- Deployment Scenario: Disk Configuration
- Solution: 25,000 to 75,000 Nodes
- Solution: More than 75,000 Nodes
- Database Sizing
- How Products and Events Affect Calculations
- Example: Calculating Averages
- Calculating Your Environment
- Managing Scalability
- Environmental Factors

Module 3: Security Connected and McAfee® ePolicy Orchestrator™ Overview

- Security Evolution
- Security Connected
- Breadth and Depth for Security
- ePO Solution Overview
- New for this Release
- Basic Solution Components
- How ePO Works
- Essential Features
- Integration with Third-Party Products
- ePO Web Interface
- Menu Page
- Customizing the User Interface
- Architecture and Communication
- Functional Process Logic
- Data Storage

Module 4: McAfee® Agent

- McAfee Agent Overview
- New for This Release
- Agent Components
- Agent-Server Secure Communication Keys
- Communication after Agent Installation
- Typical Agent-to-Server Communication
- McAfee Agent-to-Product Communication
- Forcing Agent Activity from Server
- Wake-up Calls and Wake-up Tasks
- Configuring Agent Wake-up
- Locating Agent Node Using DNS
- Using System Tray Icon
- Forcing McAfee Agent Activity from Client
- Viewing McAfee Agent Log

- ePO 4.x/McAfee Agent 4.x Feature Dependencies
- Agent Files and Directories
- XML
- McAfee Agent Log Files
- Using Log Files
- Installation Folders

Module 5: Application Control/Change Control Extension Installation

- Extensions in ePO
- Extensions Menu
- Integration of AC/CC Extension
- Installation Requirements
- System Requirements
- ePO Database Sizing
- Installation of Extension
- Solidcore Licensing
- What is Solidcore?
- Install Workflow Review
- Installing Licenses
- Solidcore Database Tables

Module 6: Solidcore Client

- Solidcore Architecture
- The agent plug-in and how it works
- Types of Platforms Protected
- Supported Systems
- Check-in Agent Plug-in Package into ePO
- Deploying the Solidcore Agent Plugin
- Verifying Installation from the Endpoint
- Solidcore Client Tasks
- Enable Solidcore Agent Task
- Disable Solidcore Agent Task
- Initial Scan to Create Whitelist

- Pull Inventory
- Begin Update Mode
- End Update Mode
- Change Local CLI Access
- Collect Debug Info
- Run Commands
- Get Diagnostics for Programs
- Features for the Client
- Client Notifications and Events
- Client Events and Approvals
- Customizing Client Notifications

Module 7: Application Control Initial Configuration

- What are Observations?
- Observe Mode
- Manage requests
- Review requests
- Process requests
- Allow by a checksum on all endpoints
- Allow by publisher on all endpoints
- The ban by a checksum on all endpoints
- Define custom rules for specific endpoints
- Allow by adding to whitelist for specific endpoints
- Define bypass rules for all endpoints
- Delete requests
- Review created rules
- Throttle observations
- Define the threshold value
- Review filter rules
- Manage accumulated requests
- Exit Observe mode
- Inventory Introduction

- Fetch Inventory
- GTI Integration
- Trust level and score
- Cloud Trust Score
- Inventory Without Access to GTI
- Fetch McAfee GTI ratings for isolated networks
- Export SHA1s of all binaries
- Run the Offline GTI tool
- Fetch Inventory – Bad File Found Event
- Manage the inventory
- Manage Binaries
- Application Control Policies
- Role of the Policy
- Application Control Configuration
- Managing Rule Groups
- Creating an Application Control Rule Group
- Updater Tab
- Trusted Users
- Exceptions
- Using a Rule Group to Block an Application

Module 8: Application Control Feature Administration

- What is Update Mode?
- How to Update a Solidified System
- Auto-Updateers
- Authorized Updateers
- Determining Updateers
- Understanding Publishers
- Understanding Installers
- Scan a Software Repository
- Revisit – Solidcore Permission Sets
- Reboot Free Activation
- Inventory Management Enhancements

- Inventory Management – Pull Inventory
- Inventory By Application
- Inventory By Systems
- Inventory Application Drill-down
- Inventory Binary Drill-down
- Search Filters
- Modifying Enterprise Trust Level

Module 9: Event and Alerts

- Understanding Events
- What Creates an Event
- When Are Events Sent Back?
- Viewing Events
- Advanced Filters
- Selecting Columns to Display
- Viewing the Details of an Event
- Solidcore Events
- Example of Solidcore Events
- Application Control Events
- Planning Automatic Responses
- Throttling, Aggregation, and Grouping
- Alerts
- Understanding Alerts
- Scenarios
- Configuring a Solidcore Alert
- Viewing an Alert
- Support of SNMP Alerts
- Customizing End-User Notifications
- Syslog Enhancements

Module 10: Change Control Initial Configuration

- Application Control & Change Control
- Change Control & Integrity Monitoring
- Scenario
- File Integrity Monitoring
- Workflow
- Disable Solidcore
- Enable Solidcore on the Endpoint
- Verifying Client Task Completion
- Integrity Monitoring Policies
- Using Integrity Monitor
- Creating an Integrity Monitor policy
- Integrity Monitoring Policies
- Testing your Monitoring
- Reducing “Noise”
- Example of Reducing “Noise”

Module 11: Using the Policy Catalog and Managing Policies

- Change Control Policies
- Role of the Policy
- Variables for Use in Policies
- Example of Variables in a Rule Group
- Scenario
- Write Protect a File, Trusted Program can Alter
- Write Protect a Registry Key, Program can Alter
- Write Protect a File, Trusted User can Alter
- Verifying only Trusted User can Alter
- Read Protection must be Enabled
- Read Protect a File, Trusted Program can Access
- Emergency Changes
- Content Change Tracking
- One-Click Exclusion (Advanced Exclusion Filtering)

- One-Click Exclusion Configuration
- Troubleshooting

Module 12: Dashboards and Reporting

- The Dashboard
- ePO Dashboards
- Queries As Dashboard Monitors
- Dashboard Access
- Dashboard Configuration
- Solidcore Dashboards
- Application Control Dashboard
- Change Control Dashboard
- Integrity Monitor Dashboard
- Inventory Dashboard
- Solidcore Queries
- Reporting > Solidcore
- Application Control > Inventory
- Application Control > Image Deviation
- Automation > Solidcore Client Task Log
- Scenario
- Creating a Customized Dashboard
- Making a Dashboard Public
- Set the Default Dashboard

Module 13: Troubleshooting

- Solidcore Architecture and Components
- Solidcore 6.1.3 Architecture
- Troubleshooting References
- Location of Solidcore Files on Endpoint
- ePolicy Orchestrator Application Server Service Logs
- Solidcore Registry Keys on Endpoint
- Solidcore Services
- Troubleshooting Best Practice

- Escalation Best Practices
- Troubleshooting GTI Cloud Issues Best Practice
- Top Issues – Task Failure
- Top Issues – Denied Execution Issues
- Top Issues – Denied Execution of a Network Share
- Top Issues – Network Share
- Top Issues – KB
- Useful Tools
- Solidcore Event Logs
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- Solidcore Troubleshooting Tools
- Escalation Tools
- Solidcore Database Tables
- Minimum Escalation Requirements (MER)
- Running MER Tool on Client
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Module 14: Case Studies

- A Case from History
- Unpatched, Known Vulnerabilities in the Client
- Browser-based Exploits
- The Remedy
- Application Whitelisting
- Increasing Compliance Requirements
- Remedy
- File Monitoring
- Complete the Task

Module 15: CLI Administration

- Solidcore CLI
- Location of Solidcore Files on Endpoint
- Viewing the CLI Access
- Enabling the CLI

- Unlocking the CLI Locally
- Securing the CLI
- Using the CLI
- SADMIN Commands
- Solidifying from the CLI
- Unsolidifying
- What is Solidcore's Status?
- Beginning the Update Status
- Ending the Update Status
- Enabling and Disabling Solidifier
- SADMIN Commands
- Advanced SADMIN Commands
- Solidcore Commands
- New CLI Commands
- Application Control Rules & Helpful Commands
- Read/Write Protect Files
- Change Control Commands – Write Protection
- How To Write Protect a File
- Modifying a Read/Write Protected Files
- Change Control Features – Write Protection
- Application Control
- Authorize Command Arguments
- Discovering and Adding Updaters
- SADMIN Diag Notations
- Discovering and Adding Updaters
- Using Attributes to Control File Execution
- Attributes
- Using Attributes to Control File Execution
- Viewing Solidcore Events
- Event Sinks
- Logging Events
- Event Names and Log Entries
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Module 16: Best Practices

- Review of Initial Setup Tasks
- Systems Tree Infrastructure
- Communication between ePO and Agent
- Activation Options: Application Control Only
- Inventory Collection Scan
- Protection State Selection
- Protection State Delivery
- Testing Protection mechanisms
- Policies and Rule Groups
- Policy Tuning
- Bypass Rules and Exclusions
- Inventory and Whitelist
- Updaters
- Application Control Memory Protection
- Maintenance
- Basic Troubleshooting and FAQs
- Solving Memory Discrepancies
- Helpful Resources