## IBM Tivoli Netcool/Impact 7.1 Administration and Implementation

- Introduction to IBM Tivoli/Netcool Impact
- The Netcool/Impact user interface
- The Netcool/Impact data model
- Policies
- Services
- The Enrichment policy
- Controlling policy execution sequence
- Policy wizards
- Notification policies
- Reports
- Operator views
- Working with web services
- Hibernation, X in Y, and synthetic events
- Event suppression and maintenance window management
- · Command-line tools and self-monitoring
- The Netcool/Impact UI data provider
- Server utilities Introduction to IBM Tivoli/Netcool Impact
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