Understanding Jira for Users, Managers and Admins

Duration: 4 Days

Hands-On Format: This hands-on class is approximately 80/20 lab to lecture ratio, combining engaging lecture, demos, group activities and discussions with comprehensive machine-based practical programming labs and project work.

Module 1 – Introduction

Introduction to Jira
Introduction to Agile Terms
Need of Jira
Introduction to Jira Terms
Setting up JIRA Cloud

Module 2 – Working within an Agile Team – For general team members

Introduction to JIRA user interface and navigation
Introduction to Project Navigation
Introduction to Issue Navigation
Viewing, Editing & Understanding Issues
Working with Agile Boards
Agile Board – Backlog View
Agile Boards – Kanban
Creating Issues
Searching for Issues
Advanced Searching Using SQL
Search Filters
Dashboard Customization
Understanding the Resolution Field

Module 3 – Leading an Agile Team – For Managers, Product Owners, Scrum Masters

Configuring Agile Boards
Creating Projects
Creating Epics and Stories
Starting Sprints & Working on Sprints
Creating Software Versions in Scrum
Creating Software Releases in Kanban
Creating an Agile Board with Multiple Projects
Closing Sprints and Viewing Sprint Reports

Module 4 – Jira Administration

Jira Admin Section Navigation
Creating a New User
Creating Groups and Access Controls
Understanding the Different Permission Levels
Global Permissions Explained
Understanding Project Roles

Roles and Permissions Example

Understanding Jira Schemes and Introduction to the Schemes Examples

Configuring Issue Types

Configuring Screens

Configuring Custom Fields

Creating a New Workflow

Editing an Existing Workflow

Updating the Agile Board with New Workflow Changes

Understanding Workflow Transitions - Screens

Understanding Workflow Transitions – Properties and Triggers

Understanding Workflow Transitions – Conditions, Validators, Post Functions