CompTIA Cloud Essentials+ cLo-002



Chapter 1 Cloud Principles and Design

Understanding Cloud Principles

Virtualization

Service Models

Deployment Models

Cloud Characteristics

Shared Responsibility Model

Exploring Cloud Design

Redundancy and High Availability

Disaster Recovery

Chapter 2 Cloud Networking and Storage

Understanding Cloud Networking Concepts

Networking: A Quick Primer

Connecting to the Cloud

Cloud Networking Services

Understanding Cloud Storage Technologies

How Cloud Storage Works

Cloud-Based Storage Providers

Cloud Storage Terminology

Content Delivery Networks

Chapter 3 Assessing Cloud Needs

Using Cloud Assessments

Gathering Current and Future Requirements

Using Baselines

Running a Feasibility Study

Conducting a Gap Analysis

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Using Reporting

Understanding Benchmarks

Creating Documentation and Diagrams

Understanding Cloud Services

Identity Access Management

Cloud-Native Applications

Data Analytics

Digital Marketing

Autonomous Environments

Internet of Things

Blockchain

Subscription Services

Collaboration

Chapter 4 Engaging Cloud Vendors

Understanding Business and Financial Concepts

Expenditures and Costs

Licensing Models

Human Capital

Professional Services

Finding and Evaluating Cloud Vendors

Gathering Information

Performing Evaluations

Negotiating Contracts and Billing

Choosing a Migration Approach

Migration Principles

Lift and Shift

Rip and Replace

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Hybrid and Phased Migrations

Risk Response

Chapter 5 Management and Technical Operations

Explain Aspects of Operating within the Cloud **Data Management** Availability Disposable Resources Monitoring and Visibility Optimization Explain DevOps in Cloud Environments Provisioning Continuous Integration/Continuous Delivery Testing in QA Environments Configuration Management **API Integration** Financial Planning of Cloud Resources Storage Network Compute Chargebacks Maintenance Instances **Licensing Types** License Quantity **Chapter 6 Governance and Risk** Recognize Risk Management Concepts Related to Cloud Services Risk Assessment

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Documentation Vendor Lock-in **Data Portability** Explain Policies or Procedures **Standard Operating Procedures Change Management** Resource Management Security Policies Access and Control Policies Department-Specific Policies **Communication Policies Chapter 7 Compliance and Security in the Cloud** Identify the Importance and Impacts of Compliance in the Cloud **Data Sovereignty Regulatory Concerns Industry-Based Requirements** International Standards Certifications Explain Security Concerns, Measures, or Concepts of Cloud Operations Threat Vulnerability Security Assessments **Data Security**

Application and Infrastructure Security