## Consultative Selling Process

(Five days Course Module)

- 1. Understanding Evolution of Sales in current scenario
- 2. Defining Sales Ver2.0
- 3. Identifying the Under Current Power and Potential
- 4. Principles of Selling
- 5. Customer Centered Selling Techniques
- 6. Understanding Customer's Buying signals and building decision criteria
- 7. Professional Way of Selling and its benefits and results
- 8. Six Steps of Consultative Selling
- 9. Identifying Customer needs and in turn Generating Need
- 10. Effective and Impactful Business Communication Skills
- 11. Probing Skills
- 12. Negotiation Skills
- 13. Effective Delivery of products and Services
- 14.CRM and references
- 15. Understanding Propositions of Consultative Selling
- 16.Closing and Myth and facts ge lives