CHAMP Course

- Communication and education management overview
- Policy management in Hardware Asset Management
- Core processes for effective policy management
- Self-assessment and action planning
- Setting up the Hardware Asset Management programme
- Hardware Asset management standards
- Planning and implementing change
- Measuring success
- Procurement through acceptance processes
- Negotiations and pricing structures
- Vendor management
- Receiving – centralisation, tagging methodologies, defective equipment, outsourcing
- Managing the life of the asset
- Support infrastructure – policies, developing life cycle processes and procedures
- Working with the help desk – tools, life cycle deployment, IT framework implementations
- Managing the inventory