CRM On Demand Advanced Analytics Workshop

- Course Introduction

- Reporting Methodology

- Reviewing the Basics

- Formatting Tables

- Working with Pivot Tables

- Using Advanced Layout Views

- Using Filters

- Filtering Based on the Results of Another Report and Selecting Data for the Analysis

- Combining Reports with Set Operations

- Defining Prompts

- Including Column Formulas

- Writing Date and Time Formulas

- Adding Conditional Values to a Report

- Reports Interactions with Actions and Action Links

- Embedding Analytics

- Creating Custom Dashboards

- Tracking Usage and Performance

- Wrap-Up