

Course: Core DDI Advanced Troubleshooting (CDAT)

Course Description	Understand the Infoblox support process and tools available to assist your Core DDI troubleshooting efforts. Learn to build and troubleshoot high availability (HA) pairs and Grids. Study common root cause analysis and resolution strategies and techniques for network connectivity and DNS and DHCP issues. Use a case-study approach to apply your learnings to real-life failure scenarios and recovery methods.
Target Audience	This is an advanced-level course for team members who provide day-to-day management, operations, and technical support of the Infoblox DDI product.
Duration	2 days
Style	Lecture, demo, and hands-on lab exercises
Delivery	Instructor-led
Max Class Size	8 attendees
Prerequisites	Attendees should have completed their Core DDI Basic Configuration (CDBC) and Core DDI Intermediate Configuration (CDIC) courses and accreditations and have at least six months experience supporting Infoblox Core DDI products.
Topics	<ul style="list-style-type: none"> • Understanding Infoblox support processes and tools • Troubleshooting network connectivity • Understanding the Infoblox support bundle • Building & troubleshooting high-availability (HA) pairs • Building & troubleshooting Grid • Understanding Grid issues and behavior • DNS troubleshooting strategies and finding and fixing common DNS issues • DHCP troubleshooting strategies and finding and fixing common DHCP issues • Applying course learnings to real-life scenarios and recovery methods.
Accreditation	Core DDI Advanced Troubleshooting accreditation exam (on-line, open-book)
Training Credits	20
More Information	https://www.infoblox.com/support/training/core-ddi-courses