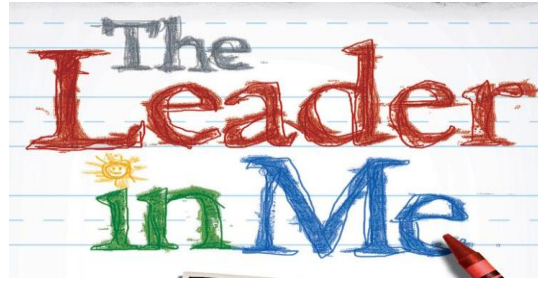


## Course Outline

### Change Management and Leadership – The Way Ahead



1. Building Vision, Mission and Core Values
2. Creating Culture of Role, Responsibility, Ownership and Accountability
3. Knowing own leadership style and flexing
4. Strategic Planning
5. Building 'WE' Centric culture
6. Understanding Balanced Business Score Card
7. Ensuring Effectiveness and Efficiency in business functioning
8. Managing Growth and Sustainability through Performance Management
9. Using Advance Emotional Intelligence
10. Drivers of Change , Business functions and processes
11. The change management roadmap
12. Preparing and Ensuring Readiness for Change
13. Clarity of current status vs future status
14. Establishing performance metrics and stakeholder engagement
15. Building and socializing change through Being an agent of change

