

“Leadership – The Way Ahead”

1. Building Vision, Mission and Core Values
2. Creating Culture of Role, Responsibility, Ownership and Accountability
3. Strategic Planning
4. Building ‘WE’ Centric culture
5. Understanding Balanced Business Score Card
6. Working with Creativity and Innovation
7. Ensuring Effectiveness and Efficiency in business functioning
8. Knowing own leadership style and flexing
9. Managing Growth and Sustainability through Performance Management
10. Retaining and Engaging Customers (Internal and External)
11. Using Advance Emotional Intelligence
12. Drive for Leadership Excellence and Professional Excellence
13. Managing Change

