

50524-A: Installing and Configuring Service Level Dashboard

Course Contents

Module 1: What is the Service Level Dashboard

This module explains what the Service Level Dashboard is and how it functions within the System Center Operations Manager 2007 R2 Management Group.

Lessons

- Service Level Dashboard Overview
- System Center Operations Manager 2007 R2
- Windows SharePoint Services 3.0 SP1
- Web Parts
- Service Level Dashboard Audience

After completing this module, students will be able to:

- Understand what the Service Level Dashboard is
- Understand the System Center Operations Manager 2007 R2 requirements
- Understand the Windows SharePoint Services 3.0 SP1 requirements
- Understand what Web Parts are

Module 2: Configuring System Center Operations Manager 2007 R2

This module explains how to Configure System Center Operations Manager 2007 R2 to support the Service Level Desktop.

Lessons

- Management Pack Components
- Service Level Objectives

Lab : Creating a Group

Lab : Creating Availability Service Level Objective

Lab : Creating Service Level Objectives

After completing this module, students will be able to:

- Explain the tie-in between System Center Operations Manager 2007 R2 and Service Level Dashboard.
- Explain what a Service Level Objective is.

Module 3: Installing Service Level Dashboard

This module explains how to install the Service Level Dashboard.

Lessons

- Prerequisites
- Installing the Service Level Dashboard

Lab : Installing the Service Level Dashboard

After completing this module, students will be able to:

- Explain how to install the Service Level Dashboard
- Successfully install the Service Level Dashboard

Module 4: Configuring the Service Level Dashboard

This module explains how to install the Service Level Dashboard.

Lessons

- Configuring the Initial Dashboard Settings
- Granting Permissions
- Creating Additional Service Level Dashboard Sites

Lab : Configuring Initial Dashboard Settings

Lab : Viewing and Changing the Display

Lab : Creating a New Site

Lab : Creating a New Site Collection

After completing this module, students will be able to:

- Perform initial configuration tasks
- Alter the display of information
- Configure permissions for users
- Create new sites and site collections