

# Zimbra Collaboration System Administration

Course Content:

## Day 1

### 1. Basic Administration Training Overview

- Overview
- Prerequisites
- Schedule

### 2. Zimbra Architectural Overview

- Zimbra's Architectural Components
- Zimbra New Features

### 3. Zimbra Licensing

- Zimbra License Requirements
- Obtaining a License
- License Usage & Activation
- Examining License Status

### 4. Zimbra Installation

- Installation Considerations
- Installation Process Overview
- Install Exercise

## **5. Zimbra Administration Console Overview**

- Definitions
- Adding & Modifying Domains
- Creating a New Account
- Administrator Accounts: Global and Delegated
- Configuration Elements
- Defining & Modifying a Class of Service
- Mobile Device Management
- Dumpster, Trash, and Landfill
- Auto-Discovery for ActiveSync
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## **7. Zimbra Security Topics**

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- Enabling Server Statistics
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- Port & Process Monitoring
- Volumes & HSM
- Statistics & Capacity Planning
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- Troubleshooting Mailstore Performance-zmdiaglog
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## **Day 2**

### **9. Zimbra NG Backup/Restore**

- Backup Overview
- Scheduling Backups
- Performing Backups
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### **10. Zimbra Performance Tuning & Monitoring**

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- 4 Most Common Problems

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- How Archiving and Discovery Work
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- Creating Dedicated Archive COS in Multi-Server Environments
- Performing Discovery Searches
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### **Day 3**

## **17. Advanced Zimbra Architecture**

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- Possible Deployments
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- LDAP Multi-Master Replication
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- Delegated Administration Terminology
- How Delegated Administration Rights are Granted
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## **21. Directory & GAL Integration**

- Zimbra Directory Service (LDAP)
- Integration with an External Directory/AD
- Free/Busy Interoperability with Exchange
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- Voice Integration
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