

Agenda for 1-day Kanban Training

1. Introduction to Kanban
 - Meaning of Kanban
 - What is a Kanban System?
 - Definition of Kanban Method
2. Kanban Principles and Practices
3. Kanban boards – Proto Kanban
4. Scrum vs Kanban - Simulation Game to understand the flow of work
5. Advanced Kanban concepts
 - Work item types
 - Class of service
 - Expedite/Fast Track Lane
6. Kanban Meetings (overview only)
 - Replenishment Meeting
 - Daily Kanban
 - Service Delivery Review
7. Session Closing
 - Q & A
 - Next Steps