

R12.2 Oracle Depot Repair Fundamentals

Overview of Oracle Depot Repair

- Introduction to Oracle Depot Repair
- Oracle Depot Repair Business Scenarios
- Overview of Oracle Depot Repair Key Features
- Overview of States, Statuses, Status Transitions, and Repair Type Transitions
- Understand the Integration with other Oracle Modules

Setting Up Oracle Depot Repair

- Set Up Oracle Depot Repair
- Key Implementation Decisions
- WIP and Task Mode Setup Considerations
- Setting Up Defaulting Rules
- Setting Up Service Bulletins
- Setting Up Diagnostic Codes
- Setting Up Service Codes
- Setting Up Root Cause Defect Codes

Using the Depot Repair Workbench

- Overview of Service Request
- Managing Repair Orders
- Overview of Diagnostic and Service Codes
- Shipping and Receiving Items
- Managing Repair Estimates
- Managing WIP Repair Jobs
- Processing Repair Tasks

Bulk Receiving Module

- Overview of Bulk Receiving
- Bulk Receiving Process Flow
- Bulk Receiving Items Processing Logic

Repair Technician Module

- Overview of Repair Technician Module
- Managing Repair Orders using the Repair Technician Module
- Using the Evaluation Tab
- Using the Repair Execution Tab
- Using the Debrief Report Tab
- Viewing Service Bulletins